

LEADERSHIP

AIM

Leadership is more demanding than ever, given the rate of change, and increasingly complex workplace demands. The aim of this course is to help develop the leadership potential of participants, incorporating the latest research from the worlds of social science and neuroscience. Participants will explore the skills and attributes of effective leadership and be given an opportunity to reflect on their own leadership potential.

OBJECTIVES

At the end of this course, participants should be able to:

- ✓ define leadership competencies
- ✓ identify their strengths as a leader
- ✓ coach and mentor employees for better performance
- ✓ delegate appropriately
- ✓ manage the process of change
- ✓ build a culture that promotes trust, integrity, and high performance
- ✓ clearly communicate their ideas, insights and values to others.

KEY TOPICS

- ✓ The leader's role
- ✓ Building a culture that inspires
- ✓ Self-assessment: leadership skills
- ✓ Emotional Intelligence and leadership
- ✓ Coaching for improved performance
- ✓ Delegation
- ✓ Situational Leadership
- ✓ Three approaches to leadership
- ✓ Giving feedback constructively
- ✓ Coaching and mentoring
- ✓ Covey's *7 Habits of Highly Effective People*
- ✓ Managing change
- ✓ Influence and persuasion: crafting a message; the principles of influence
- ✓ Plan for professional development.

LENGTH: 2 days

WHO SHOULD ATTEND? Team leaders, supervisors and others wanting to improve their leadership skills.

APPROACH: Highly interactive with self-assessment, group discussion, skill practice and case studies.